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**Date:** 28-September-2026
**Subject:** Important Update – Domain Registration & Hosting Renewal Policies

Dear Valued Client,

We hope you are doing well.

We would like to inform you that Dolphin Advertisers has updated its **Domain Registration and Hosting Renewal Policies**. These policies are applicable to all existing and new domain and hosting services provided by our company.

## Domain Registration & Renewal Policy

- Domain registration will be valid for 12 months from the date of registration.
- For renewal, the renewal payment must be made **at least 1 month before the domain expiry date** to ensure that the renewal process is completed smoothly and the domain remains active and secure.
- If the renewal payment is not received at least **15 days before the expiry date**, a renewal penalty may be applicable according to the domain's region and extension.
- Failure to make the renewal payment and any applicable penalty within the required timeframe may result in the **expiry, suspension, or loss of the domain**.
- If a domain expires or is lost due to delayed or non-payment, Dolphin Advertisers will not be responsible for the loss of the domain or any resulting business interruption, data loss, or business loss.
- It is the customer's responsibility to ensure that all renewal payments are made on time to keep the domain active and secure.

## Hosting Registration & Renewal Policy

- Hosting services will be valid for 12 months from the date of registration or activation.
- For renewal, the renewal payment must be made **at least 1 month before the hosting expiry date** to ensure that the renewal process is completed smoothly and the hosting service remains active.
- If the renewal payment is not received at least **1 month before the hosting expiry date**, the hosting service may be **automatically suspended**.
- If the hosting service is suspended due to delayed or non-payment, Dolphin Advertisers will not be responsible for any resulting **website downtime, business interruption, data loss, or related business loss**.
- It is the customer's responsibility to ensure that all hosting renewal payments are made on time to keep the hosting service active and secure.

**Marketing & Promotional Emails**

Please note that **sending marketing, bulk, promotional, or unsolicited emails through our hosting services is strictly prohibited**.

If such activity is detected, the hosting service may be **blocked or suspended immediately without prior notice**. This policy is in place to protect our servers, IP reputation, email deliverability, and other customers using our hosting services.

We kindly request all clients to review and follow the above policies to avoid any interruption to their domain, hosting, or website services.

Thank you for your cooperation and continued trust in **Dolphin Advertisers**.

Best Regards,
Manzar Masood
CEO
**DOLPHIN ADVERTISERS**